

# Nuance eCopy

takes away the strain from scanning at Sysmex

## Challenge

- To turn paper invoices into digital documents
- To scan and import invoices into a document management solution
- To remove standalone scanners

## Strategy

- To deploy Nuance eCopy
- To use modern MFPs
- To integrate new workflow solution with Vision 20/20

## Results

- Batch scanning made easier
- Less time spent scanning drives productivity
- Broader deployment being considered

The healthcare sector is under pressure to cope with increasing patient demand for its diminishing resources. To meet this requirement, healthcare providers must find new ways to increase efficiency by improving and simplifying many of their practices and processes. One company that is constantly adapting to help its healthcare customers to meet these needs is Sysmex, a developer of automated haematology and coagulation diagnostic analysers, reagents and information systems for laboratories and healthcare facilities around the world.

Today, its accounts payable team, based in the Netherlands, is using eCopy ShareScan – Nuance’s best-selling document scanning and workflow solution for networked multifunction printers (MFPs) and scanners – to optimise invoice processing to save time, reduce manual labour and avoid having a standalone scanner on every desk. The decision to deploy eCopy had three objectives; to scan and import invoices into a document management solution, to turn paper invoices into digital ones and to more efficiently manage the process for scanning invoices.

### The drive to go digital

Converting paper invoices to digital documents brings many own advantages. They are easier to store, find and share, driving operational efficiencies. Aiding this process is Nuance eCopy and 20/20 Vision, a tool that automates and optimises invoice processing.

The company is using four MFPs. Two of them came supplied with Nuance eCopy integrated neatly in them. Jan van Es, responsible for Finance and Logistics at Sysmex, states that eCopy enables the company to avoid having separate desktop scanners – which saves

valuable office space – while the MFPs are better able to cope with enterprise-scale quantities of scanning:

*“The MFPs’ scanning capabilities save us a lot of time when creating electronic invoices, and they make for a tidier work environment for everyone.”*

Sysmex also benefits from eCopy ShareScan’s ability to support any brand of MFP and nearly every device. This makes it an ideal solution for customers with mixed fleet environments, as well as those who have standardised on leading MFP brands including Canon, HP, Xerox, Ricoh and Konica Minolta.

### The eCopy route to process efficiency and lower Total Cost of Ownership

Like Sysmex, many other enterprise customers benefit from eCopy ShareScan’s ability to dramatically lower TCO, to improve scan to workflow configurations and from its flexible single sign-on authentication options. These features ensure that users spend less time at the device, boosting their own productivity while also ensuring that organisations meet their security standards.

After a week’s worth of training, today approximately 120 staff at Sysmex are using eCopy. While it was primarily deployed to scan invoices, staff now use it to scan, capture and store their expenses, too. Jan explains how it is used day to day:

*“We scan invoices using eCopy on the MFPs. Once uploaded, they are coded using 20/20 Vision. It saves a lot of time because previously our former desktop scanners could only cope with a few documents at a time.”*

**Increasing eCopy's footprint**

Jan has been so impressed by the increased efficiency driven by eCopy, that the company is considering rolling it out to Sysmex's purchasing department. He explains:

*“We're discussing where else it could benefit the business, and the purchasing department would be a logical place so that we would be able to scan and capture purchase orders.”*

The possibility of a wider eCopy deployment should not come as too much of a surprise, given how well it has been received to date:

*“I have not had any negative feedback from my colleagues, and most comment that they find it very user-friendly and uncomplicated to use. It has delivered on its promise of high performance,”* stated Jan.

Jan adds that the deployment of eCopy also benefits the company's suppliers, and it enables invoices to be processed and settled quicker, which can take the strain off suppliers' cash flow, just as it has taken the strain out of Sysmex's scanning and coding processes.

[www.nuance.co.uk](http://www.nuance.co.uk)

---

**About Nuance Communications, Inc.**

Nuance Communications is reinventing the relationship between people and technology. Through its voice and language offerings, the company is creating a more human conversation with the many systems, devices, electronics, apps and services around us. Every day, millions of people and thousands of businesses experience Nuance through intelligent systems that can listen, understand, learn and adapt to your life and your work. For more information, please visit [nuance.co.uk](http://nuance.co.uk).

---