

STREAMLINE CLINICAL DOCUMENT CREATION



Dragon Medical 360 | eScription

Scalable, Expandable Clinical Document Creation for Healthcare Enterprise

CHALLENGE:

In the face of the changing NHS landscape and rising information delivery demands, how can healthcare organisations create the highest-quality patient documentation possible while responding to increasing pressure?

- QIPP: Quality, innovation, productivity and prevention challenge
- Time: 24-hour discharge summary
- Cost: £20 billion efficiency savings to overcome lack of budget
- Usability : Paperless NHS – make the most out of the EPR

SOLUTION:

Dragon Medical 360 | eScription is an on-demand, SaaS (Software as a Service), N3-secure, NHS Trust-wide platform for clinical documentation. It uses background speech recognition to increase medical secretary-productivity and reduce costs, while laying the technological foundation for healthcare organisations to drive the adoption of electronic health records. In addition to being the leading clinical documentation platform and a proven strategy for migrating clinicians from traditional dictation to documenting in the EHR, Dragon Medical 360 | eScription prepares healthcare organisations for changing technology and regulations via integration with the most advanced clinical documentation systems available. Dragon Medical 360 | eScription provides a platform that easily integrates with other Nuance Healthcare solutions, from mobile dictation and dictating directly in the EHR, to integration with PowerScribe 360 | Reporting.

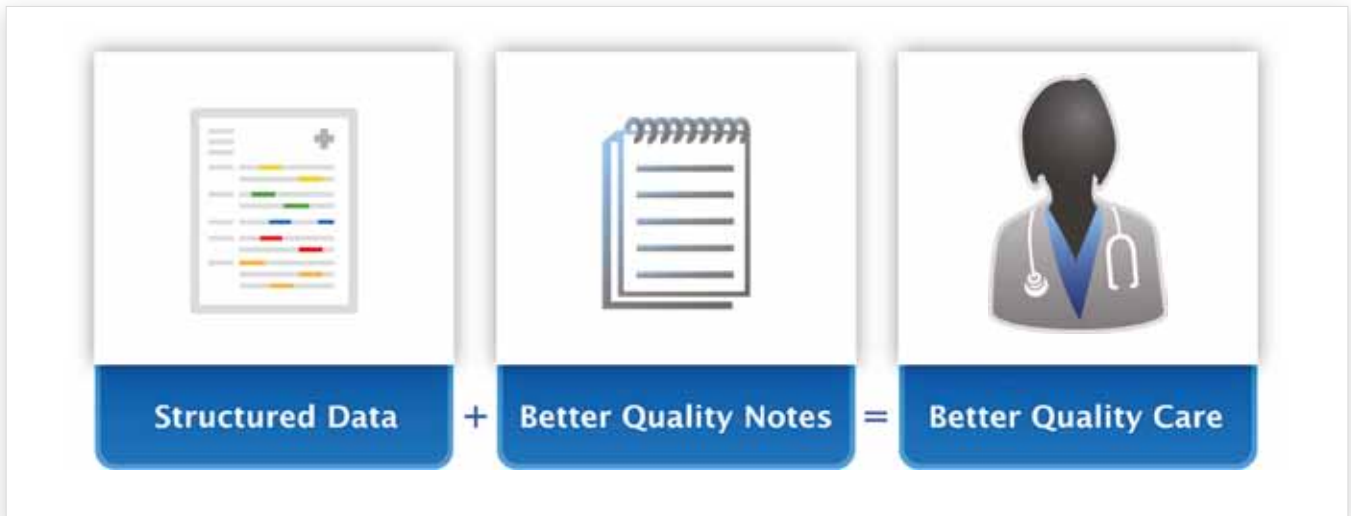
KEY BENEFITS

- Significant cost savings and ROI
- Increased medical secretaries' productivity
- Enhanced document quality
- Reduced document turnaround time
- Greater insight into clinical information
- Uniquely intelligent and state-of-the-art speech recognition technology
- Little to no impact on clinicians' working routine
- Enhanced document consistency
- Improved workflow management
- EHR integration
- Prepares you for new technologies
- Streamlined document distribution
- Fast, efficient electronic signature
- Dedicated customer support
- OPEX vs CAPEX Costs
- Little or no in-house IT resources
- No upgrade, support or maintenance costs

KEY FEATURES

- Advanced background speech recognition
- Efficient editing and transcription management
- Allows integration with PowerScribe® 360

WHAT PROVIDERS WANT



Voted **BEST IN KLAS®**
8 Years In A Row And Counting



Dragon Medical 360 | eScription

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DRIVE PRODUCTIVITY WITH BACKGROUND SPEECH RECOGNITION

At the heart of Dragon Medical 360 | eScription is a proprietary speech recognition engine that was developed exclusively for medical transcription. Intelligent speech recognition models interpret and format dictations according to the preferences of your organisation, to produce close-to-final documents in a consistent style. These documents are quickly edited by medical secretaries, typically doubling their productivity. As medical secretaries make corrections to the draft documents, the speech models learn from these edits and continually improve, creating better drafts for editing and further improving productivity.

It's faster to edit than to type—that's the idea behind Dragon Medical 360 | eScription and its proven success. In North America, more than 100,000 clinicians rely on this software for fast, accurate, and usable documentation.

EFFICIENT EDITING AND TRANSCRIPTION MANAGEMENT

By working closely with medical secretaries and watching them at work, Nuance developers learned how they process dictations and what features would best boost their productivity. Dragon Medical 360 | eScription transcription tools are integrated with the latest versions of Microsoft Word, leveraging familiar word processing features. In addition, the solution provides a variety of productivity enhancing capabilities, such as streamlined searches, multiple cursors, and shortcut keys. The platform's enhanced quality assurance features offer benefits such as consistency of standards and definable grading criteria. Quality review can be completed directly within the platform, eliminating the need for medical secretaries to copy documents into other programs or utilise manual methods. For administrators, Dragon Medical 360 | eScription provides an administrative console that delivers complete visibility into the entire transcription workflow.

SUPPORTS QIPP



Best of breed transcription platform that rapidly turns around high quality, fully formatted clinical letters.



Uniquely intelligent background speech recognition processing.



Doubles productivity of medical secretaries to deliver greater efficiency and reduced costs.



Improved data security and reduced clinical governance risk. Patient safety improved through faster distribution of clinical documentation.

SPEECH RECOGNITION AT WORK

When a clinician dictates:

“Exam...vital signs...two twelve...eighty eight and regular...thirteen...BP one forty one hundred and one thirty five ninety five”

The eScription platform can output:

*PHYSICAL EXAMINATION
VITAL SIGNS: Weight 212, pulse 88
#29-and regular, respiration 13, blood pressure is 140/100, 135/95.*

THE eSCRIPTION SAAS (SOFTWARE AS A SERVICE) PACKAGE INCLUDES

- Business Case Development and QIPP ROI Support
- Project Management
- Workflow Configuration Services
- Installation Services
- Change Management and Roll-out Support
- Interfacing Services
- Medical Secretary Training
- Software System Upgrades





CUSTOMER SATISFACTION: A TESTAMENT TO OUR VALUE

Customer satisfaction runs high. For eight consecutive years, Dragon Medical 360 | eScripton has received a Best in KLAS® award, ranking #1 in its category. The Software as a Service (SaaS) is among the top scoring health information technology products evaluated by KLAS*.

*Klas' mission is to improve healthcare technology delivery by honestly, accurately, and impartially measuring vendor performance, learn more at www.klasresearch.com

About Nuance Healthcare

Nuance Healthcare, a division of Nuance Communications, gives doctors access to voice recognition technology anywhere, any time, on any device. Nuance Healthcare empowers healthcare provider organisations and individual doctors to accurately capture and transform the patient story into meaningful, actionable information in 22 languages. Today, over 10,000 care giver organisations and 450,000 users worldwide trust Nuance voice recognition technology to deliver higher quality care, improve financial performance and enhance compliance efforts. To learn more about how Nuance Healthcare can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at speechrecognition.healthcare@nuance.com

More information on the Nuance Healthcare solutions and services at www.nuance.co.uk/healthcare

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NUANCE HEALTHCARE – QIPP EFFICIENT SOLUTIONS



An SDK designed to be seamlessly integrated into healthcare IT applications and deliver state-of-the-art speech recognition capabilities enabling the use of a variety of workflows (digital dictation, front-end speech recognition, backend speech recognition, workflow, transcription, correction, command and control).



A secure cloud-based set of speech recognition services enabling Healthcare Software Vendors to speech-enable end-user healthcare applications with minimal development effort.



A powerful radiology reporting platform that combines speech recognition technology, peer review, data capture, multisite workflow, and structured reporting in a single solution.



A cloud-based, real-time, front-end click once speech recognition solution designed for clinicians to make their systems faster and easier to use.



A desktop-based, real-time, front-end and feature-rich speech recognition solution that helps clinicians efficiently navigate and dictate medical decision-making and treatment plans directly into a patient's EHR.