

Better clinical documentation and accurate coding.

Improving the VA's clinical documentation and promoting a complete and accurate patient record.

Challenge

How can I improve the coding accuracy, efficiency, and overall quality of my VA health organization's clinical documentation?

Solutions

Clintegrity® 360 | VA CDI Pro from Nuance® Communications, helps the VA improve its inpatient clinical documentation and facilitates the gathering of pertinent clinical documentation to accurately represent patients' severity, acuity, and risk of mortality. Clintegrity 360 | VA CDI Pro also enables CDI specialists to review concurrent documentation efficiently, and VA coding management to monitor and report on critical coding activities effectively. The result: measurable efficiency and communication gains, and improved documentation and coding accuracy.

Ensure your CDI program's success.

Accurate patient clinical documentation shared amongst your team of healthcare providers, your CDI team, and coding professionals translates directly to the fiscal health of your VA medical center. The accuracy of this documentation can mean the difference between inaccurate reimbursement or the misrepresentation of diagnoses and procedures, and receiving the payments and reimbursement your health system

is entitled to. Producing accurate clinical documentation has never been more important than it is now. This has become evident with the increased emphasis on national reporting initiatives, quality measures, value-based purchasing, and data used for decision making in healthcare reform, as well as the looming ICD-10 implementation that requires more specificity of clinical documentation.

Clintegrity 360 | VA CDI Pro will help drive the success of your CDI program, leading to accurate documentation that provides a defensible and consistent reflection of the care provided by VA facilities. It will also provide greater insight into how certain patient admissions are affecting your facility's VERA funding allocation. As an important supplement to this solution, Nuance also offers comprehensive CDI services to help you refine your CDI program and ensure you leverage Clintegrity 360 | VA CDI Pro as effectively as possible.

Streamlined query process.

Can your facility benefit from an easy-to-use solution to track and automate clinical documentation improvement concurrently while your patients are in house? With Clintegrity 360 | VA CDI Pro, VA coding professionals receive concurrent access to provider answers posted

Key benefits

- Allows easy viewing of all encounter queries in one place, thanks to a seamless integration with Clintegrity 360 | Encoder Product Suite and Clintegrity 360 | Physician Query Tracking.
 - Increases efficiency and accuracy for providers documenting the patient's care while in house.
 - Provides CDI specialists with easy access to VERA patient class and price group data from the ARC database, enabling them to monitor the potential impact of current admissions on VERA funding.
 - Promotes effective communication between healthcare providers, coding professionals, and the CDI team.
 - Improves initial coding accuracy, reducing the need to re-code, and limit the number of queries and documentation revisions required post-discharge.
 - Increases the speed and accuracy of billing processes and ensure you bill for all services rendered.
 - Reduces compliance audit risk by ensuring accurate and consistent documentation throughout a patient's chart.
 - Measures the success of your CDI program with detailed reports that track pre- and post-CDI case mixes and trend CDI activities.
 - Accurately assesses the impact of diagnoses to a patient's severity of illness or risk of mortality, by using the optional APR-DRG as a secondary grouper.
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by CDI personnel. This is achieved through a seamless integration with Clintegrity 360 | Encoder Product Suite and Clintegrity 360 | Physician Query Tracking, the VA's coding, compliance, billing, and workflow solution.

Healthcare provider queries can be as simple as asking the provider to be more specific in a particular note within a patient's record. Queries can be intricate as well, for instance, seeking clinical documentation justification of clinical indicators and diagnoses. Your staff can complete this seamless query process to clarify ambiguous, conflicting, or incomplete provider documentation while the patient is still in house, as well as retrospectively, after the patient is discharged. Regardless of the complexity of the query, Clintegrity 360 | VA CDI Pro, with its integration with Clintegrity 360 | Encoder Product Suite and Clintegrity 360 | Physician Query

Tracking, ensures timely coding, efficient workflow, and ultimately, a more complete patient record. This integration also empowers your CDI team members to access your patients' demographic information.

In addition, you have the option of including Veterans Equitable Resource Allocation (VERA) information from the Allocation Resource Center (ARC) database into Clintegrity 360 | VA CDI Pro. Having easy access to VERA patient class and price group data leads to better monitoring of how some patient hospital stays can potentially impact VERA funding for your facility.

To learn more about how Nuance Healthcare can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 800-447-7749 or visit nuance.com/go/clintegrity360.

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About Nuance Communications, Inc.

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