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The experience speaks for itself™

DATASHEET

The eCopy®
Healthcare Solution Pack

The Fastest Way for Healthcare Organizations to Automate Document Workflows

In healthcare, freeing employees from administrative responsibilities and enabling them to spend more time with patients is critical to reducing the cost of care and improving overall patient care and satisfaction.

Yet in an industry drowning in paper, what is the best way for healthcare organizations to transform paper in a way that can lead to better results? It's both a challenge and an opportunity: How hospitals or clinics manage paper can have a direct impact on how successful they are in accomplishing their objectives.

Nuance's eCopy Healthcare Solution Pack is the perfect solution to all of these challenges. Comprised of eCopy ShareScan, a choice of workflows tailored for healthcare providers, and a customer workflow assessment and report, the eCopy Healthcare Solution Pack delivers everything today's healthcare provider needs to achieve their most critical objectives by accelerating the processing and conversion of clinical documents.

Designed to help healthcare professionals cost-effectively transition to electronic medical records, eCopy Healthcare Solution Pack reduces the cost and overhead of scanning medical records, improves the quality of care with faster access to patient information, and provides secure and easy access to clinical and administrative information originating on paper.

Additionally, with the eCopy Healthcare Solution Pack and the optional HL7 integration, healthcare workers can transform unstructured clinical data on paper into actionable patient healthcare information in the EHR —with just a few simple button presses on a readily accessible MFP.

BENEFITS OF THE ECOPY HEALTHCARE SOLUTION PACK

- Improve overall productivity and achieve a faster time to value and return on investment in MFPs and scanning equipment.
- Gain exposure to healthcare and workflow best practices— uncovered from our experience implementing document scanning and workflow solutions at thousands of customer sites.
- Use a roadmap of additional workflow automation suggestions to continue to maximize the value of your eCopy solution.

BUSINESS BENEFITS OF THE ECOPY HEALTHCARE SOLUTION PACK

In turn, these advantages can help healthcare organization realize the following business benefits:

- Improve the efficiency and speed of managing paper documents, so employees can spend more time with patients.
- Enable healthcare workers to scan paper documents easily and securely using existing investments in network MFPs and scanners.
- Regain control over paper-intensive clinical, billing, regulatory, and administrative processes.
- Eliminate manual processes associated with filing documents in the system.
- Achieve exceptional efficiency along with significant cost savings, greater security, improved traceability, and increased productivity.

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OVERVIEW: THE ECOPY HEALTHCARE SOLUTION PACK

The eCopy Healthcare Solution Pack includes your choice of eCopy ShareScan Suite, eCopy ShareScan Office, or eCopy ScanStation. As the world's best-selling document scanning and workflow solutions, these eCopy solutions give healthcare organizations everything they need to automate paper-to-digital workflows using networked MFPs and scanners.

The eCopy Healthcare Solution Pack also includes a workflow tailored to healthcare organizations from a menu of industry best practices that Nuance has already identified by working with thousands of healthcare organizations.

Specifically, the eCopy Healthcare Solution Pack includes remote Technical Consulting services to configure one of the following:

- **Scan Outside Patient Records:** Real-time conversion of "loose" paper documents (e.g., consult notes, test results, discharge summaries) to searchable PDFs that can be quickly accessed online in secure electronic patient records.

- **Scan Historical Charts:** Batch conversion of historical paper charts to electronic records using batch scanning processes with cover sheet technology to auto-index, name, and route documents to secure electronic patient folders.

- **Scan Admissions Patient History Forms:** Extract key data points from check boxes on scanned documents through Optical Mark Recognition and typed data to be automatically passed to internal systems.

In addition, we will develop a Customer Workflow Assessment and Report that identifies areas for further document workflow improvements through advanced automation and additional connectivity to back-end applications through eCopy's 100+ connectors.

VALUE-ADDED HEALTHCARE DOCUMENT AUTOMATION AND WORKFLOW INTEGRATION

Nuance can help with additional healthcare document management objectives, too. With the addition of eCopy PDF Pro Office, eCopy Alliance Partner-Developed Connectors and Extenders, or Nuance Professional Services, you can gain the following value-added benefits:

- **Clinical Documents to the EHR:** Automatically convert paper-based patient records such as consult notes or test results into logically named, indexed, organized, searchable PDF files linked to the correct patient record in the EHR with the eCopy ShareScan HL7 integration.

- **Desktop Workflows:** Improve usability and accessibility of data at the desktop with searchable PDFs and search and highlight functionality to key clinical terms.

- **OpenText RightFax Fax Server:** Users can scan to this solution from any MFP, providing a complete audit trail for all outbound faxes through the system.

- **Personalized Scanning Experience:** Provide a fully personalized scanning experience with access to the workflows unique to each user profile based on card swipe access (or a personal identification number).

- **Comprehensive Tracking and Reporting:** Provide complete tracking and reporting of all scanning activities to ensure the security of patient information and strengthen HIPAA compliance frameworks with a unified audit trail of all activities.

"The savings delivered by eCopy to one department alone—Reimbursement Services—will more than pay for the solution. And those savings are just a small part of the cost savings and process improvements we are seeing enterprise-wide."

—**Kim Ostovich**
PC Application Manager
Extendicare Health Services, Inc.

To learn more about the eCopy Healthcare Solution Pack, please contact your Nuance sales representative today.