

Manage secure business processes with **Nuance AutoStore.**

Assure faster, easier, and more cost efficient administration of your document workflows.

Challenge

- Automate the data capture and retrieval process for supplier invoices
- Streamline administrative functions and make document workflows electronic

Solution

- Digitize and archive paper documents to make all information searchable
- Provide simplified processes to raise quality of service to customers and suppliers

Results

- Faster and easier traceback searches in archived documents
- A single solution for all document workflows
- Reduced cost and increased return on investment
- Document workflows are electronic and searchable
- Compatibility with many different systems

Profile

Malmö Logistic Centre (Malmö Lastbilcentral AB) provides transportation services, and has approximately 130 affiliated haulers with more than 250 vehicles.



“Our processes and information workflows are faster, and the fact that archived documents are searchable has improved the quality of service to our customers.”

Johan Strand
IT Director
Malmö LBC

Challenge.

Malmö LBC organizes thousands of transports yearly; each requires the handling of supplier invoices, receipt lists, consignment and transportation notes. Until recently, these document workflows were handled manually, which was both time-consuming and made it difficult to search for information contained in archived documents. They needed an automated and electronic document management system that would provide a unified solution.

Solution.

Malmö LBC chose AutoStore® from Nuance to simplify and streamline their document workflows. With AutoStore, the company could digitize all kinds of documents, archive them and make the data searchable. This simplified the working process, while it raised the quality of service to customers and suppliers. In fact, the solution was able to handle all other document workflows at the company – a great economic advantage. Using specific folders with each type of document workflow would have been much more expensive. Today, AutoStore is used with four different document workflows, and expansion into other areas is planned for the future.

Results.

By implementing AutoStore, Malmö LBC saw many improvements:

- Faster and easier traceback searches in archived documents. Now, customers can search their

consignment notes and receipt lists, or look for important data themselves, using a web portal on Malmö LBC’s homepage. Both customer benefits and level of services have increased.

- One solution for all document workflows: It is easier and more time efficient to monitor and run one solution instead of many different ones. Today, AutoStore is handling four different document workflows for Malmö LBC: supplier invoices, receipt lists, consignment and transportation notes.
- Cost and Return on Investment: Using AutoStore for all document workflows is more economical than using multiple document workflow-specific solutions.
- Customer Benefits: AutoStore makes all document workflows electronic and searchable.
- Quality: With hundreds of suppliers there are a great number of invoices to be handled. The layouts of invoices vary, making automated document scanning and analysis difficult. AutoStore was the only solution that met the high standards and demands for automated document scanning and analysis at Malmö LBC.
- Compatibility with many different systems: If Malmö LBC wants to change its business system in the future, there is no need for complicated migrations or to buy new document administration solutions—AutoStore is compatible with most business administration systems on the market.

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